

Frequently Asked Questions regarding Virtual Trainings **Presented by CCR&R Staff**

How do I attend a virtual training?

Attending a virtual training is similar to attending an in person training, the only difference is that instead of coming to our office, you will be sent a Zoom invite to attend a virtual training room.

What if I don't know how to use Zoom?

Time will be spent at the beginning of the training to familiarize participants with the Zoom features. Your trainer will be able to help you trouble-shoot.

Do I have to take the training in real-time or can I watch it later?

All virtual trainings are done in real time. You will need to be present at your computer during the scheduled training in order to receive credit.

How will I receive reading materials/handouts?

Participants will be emailed handouts for the training. Participants are responsible for having all handouts accessible to them during the training.

Can I participate in the training if I don't have a camera on a laptop/computer? Do I have to be on camera?

Yes, you can participate in virtual trainings if you do not have a camera or wish to be on camera. You will be asked to include your name, as you will be engaging in conversations with both the trainer and other participants.

Will I still receive Registry credit for continuing education?

Yes, virtual trainings offered during COVID-19 Safer at Home Emergency Order will be provided continuing education hours from the Registry.

Do you have a question that wasn't answered here?

Email your question to Dana Bain at Danab@ccrfoxvalley.org

Register for virtual trainings on our website: <https://ccrfoxvalley.org/training-list/>

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